

Mrs Emma Maidment RVN  
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27<sup>th</sup> May 2013.

To Whom It May Concern,

Diane Graves has been employed at Clent Hills Veterinary Group since September 2012, initially started at the Hagley surgery covering maternity leave. In December 2012 Diane accepted a permanent contract at the Bromsgrove surgery, filling the role as kennel assistant. Diane embraced the challenge and has gone on to be a very valuable team member.

Diane has excellent communication skills and works very well with all her colleagues: always setting a good example to the more junior members of staff. In addition, she is extremely organized, reliable and provides excellent nursing care to all the patients in her care. Diane can work independently and is able to follow through to ensure that the job gets done. She has excellent animal handling skills with all species of animals, especially some of our more challenging patients. Diane has also been in charge of all aspects of instrument preparation, including cleaning, packing and autoclaving.

Diane always has a happy, positive attitude and would be a tremendous asset for your business and has my highest recommendation. If you have any further questions with regard to her background or qualifications, please do not hesitate to call me.

Yours faithfully

*E. J. Maidment*

Mrs Emma Maidment RVN  
Head Nurse